

FOR NEW PROCTORU USERS

to Get Ready for Your ACCUPLACER Exam

FIVE STEPS

O ACCUPLACER



Look for an email from ACCUPLACER

You will receive a **Voucher Notification** email from ACCUPLACER that will include details about your voucher and direct you to create a ProctorU account.

Keep this email for future reference, as it will also indicate which proctoring service line you'll be using.





Create a ProctorU account

Since you do not already have an existing ProctorU account, you'll be prompted to create one in the email or you can use this link: **Create a ProctorU account**.

Note: If you already have a ProctorU account, <u>please reference the</u> <u>Existing User Guide instead</u>!

- Make sure **College Board (ACCUPLACER)** is selected as your institution and fill out all required information and submit.
- Enter all required information:
 - Legal First Name
 - Legal Last Name
 - Date of Birth
 - Username
 - E-mail
 - Password

- Password Confirmation
- Time zone (should reflect your local time)
- Phone Number
- Country
- State / Province / Region
- Review the Terms of Service and Privacy Policy
- Click Create Account

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Create Account



Enter your voucher code

You'll need to reference the Voucher Notification email from step 1 to complete this step.

- From the main dashboard of your account, select **Schedule New Session**
- Confirm College Board (ACCUPLACER) is the institution
 listed
- Enter the voucher code provided in your Voucher Notification email and click **Apply**
- Your institution and exam name should automatically populate the rest of the fields.



Click Find Session

Note: If you get an error when entering your voucher code, please review the <u>troubleshooting matrix</u> on our student proctoring hub.



Schedule your ACCUPLACER exam appointment

After clicking **Find Session** on the voucher step, you'll be presented with several scheduling options.

• Select your scheduling type

Schedule On-Demand: Find an appointment within 72 hours, which may incur an additional fee

Schedule for Later: Find an appointment at least 72 hours in advance without an additional fee

- Use the calendar to select your preferred date and use the arrows to select a time. Then click **Submit Search**
- Review the available appointments on the date and around the time selected in the previous step.

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Click Select next to your desired appointment time, then click Schedule

Note: If payment for the exam is required, you will be prompted to pay at this step. If your institution is covering the cost of your exam, you will proceed to the order confirmation screen. If you have any questions about payment, please contact your institution.

• If your selection was accepted, you will see a screen that says **Your order** was successful!



Prepare for exam day

Review the resources available on the student proctoring hub. Reference your Voucher Notification email or your order confirmation in the ProctorU Platform to identify which type of proctoring session you will need to prepare for.

- Download the Guardian Browser
- Review technical requirements

- Read what to expect on exam day
- Review our test-taker privacy policies

• Test your equipment

• Watch the student experience videos



ACCESS THE STUDENT PROCTORING HUB

Need Help?

Help Center <u>Click Here</u> Support Chat <u>Click Here</u> Phone 1-855-772-8678 Support Ticket <u>Click Here</u>

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