

LTI FAQs

- What is LTI 1.3?

Learning Tools Interoperability (LTI) 1.3 and LTI Advantage are the first 1EdTech standards to leverage the new security model used today.

Beyond the privacy and security benefits, LTI 1.3 has a more straightforward upgrade path than other versions. It also has the full support and endorsement of major platform providers.

- Why would someone choose LTI 1.3 as a product?

LTI 1.3 seeks to simplify the interactions between learning tools, by embedding the ProctorU experience directly into the LMS.

- Can partners choose to use both SAML and LTI 1.3 in parallel for authentication?

Yes, partners can integrate using both SAML and LTI 1.3. This is largely driven by the partner's unique use cases. It would be useful to understand what is driving the partner to use two authentication technologies that generally do the same thing.

- Will 3rd party exams (e.g. Aleks) show up automatically when created like other quizzes/exams?

Not currently. Quizzes and exams created natively within the LMS will show up in the LTI 1.3 wizard.

- Will LTI 1.3 change the accommodations workflow/process?

No, we will keep the same process in place for ADA accommodations. (ex - double-time on an exam)

- Does LTI 1.3 work with Canvas New Quizzes and Blackboard Ultra

Yes! LTI 1.3 does work with Canvas New Quizzes, and Blackboard Ultra. It also supports Canvas Classic workflow, and Blackboard Base Navigation.

- Does LTI 1.3 support an additional exam window for a specific test-taker?

The additional window is set within Archimedes only. The additional exam window has to fall within the exam availability range that is present within the LMS. We have it set this way for when we add the ability to accommodate student exceptions in the LMS wizard.

- How do I disable the exam from being proctored?

A: Today, the exam can be set to "Inactive" by a ML employee inside Archimedes.

- **What are some common troubleshooting steps for faculty?**

A: This depends on the issue they are encountering, but some coming things we recommend checking for are:

- Make sure they are not using an incognito browser
- Make sure the course has exams created for it when attempting to launch the LMS wizard
- Make sure they are using Chrome (other browsers work, but not as well)

- What happens if the exam name is changed post-enablement?

A: If the exam name is changed in the LMS after it has been enabled, it will still be able to be proctored. We do a nightly sync in Archimedes for exam changes.

- How do I transition the exam to a different instructor post enablement?

A: Change the “Editor” for the exam within the LMS Wizard.

- How do I change my contact information?

A: You can change your contact information for Archimedes within the Archimedes platform.

- Can I use the same exam for next semester?

A: Yes, as long as the exam is available to students within the course the start date/end date is adjusted for the exam to be open in the LMS.

- What happens if I or a member of support deletes the exam in ProctorU’s platform?

A: Only ProctorU platform support can delete exams currently. If the exam is deleted, students won’t be able to take the exam.

- What happens if I delete the exam in the LMS?

A: The exam will not show up in the LMS Wizard and students will not be able to take that exam since it no longer exists.

- What changes have to be done in ProctorU vs. LTI 1.3 and vice versa

A: We recommend all changes to exams take place in the LMS, and then the user can sync those changes in the LMS Wizard on demand, or with the nightly job.

- How often are my changes synced between the LMS wizard and ProctorU’s platform?

A: They can be done on demand via the wizard, but we also have a job in Archimedes that runs once per day.

- If no immediate sync is possible, how do we extend the exam window?

A: You can extend the exam window for an exam by making that exam window larger in the LMS>

- Are we implementing the New Quizzes scope for all Canvas customers?

A: Yes

- How do I create a single user exams?

A: We have not changed this process, so this will work the same way it does today.

- Can we confirm if the test taker will be able to launch after this specific time within the integration as it's an on demand service line?

A: The exam end time is when the exam is no longer available to the user in the LMS. Test taker's cannot access their exam after the exam end time since the exam will be closed in the LMS.

- Can the Measure Learning LTI 1.3 tool be enabled on/off at the course level on LMS? If so, who can do it? Can the instructor do it? Is it the main administrator on the LMS? Does it have to go through Measure Learning?

A: Yes, the LTI 1.3 tool can be placed within courses by an LMS administrator. Some institutions may grant their instructors the ability to add LTI tools to their course, but it will vary from customer to customer.